Other Outcomes/Objectives, with Any Associations and Related Measures, Targets, Findings, and Action Plans

O/O 1: User friendly website
User friendly website to get information and to make reservation requests for meeting and event rooms.

Related Measures

M 1: Number count of requests
Number of hits on the website and reservation request.
Source of Evidence: Activity volume
Target: 20 hits a week on website and minimum of 1 event per day during fall and spring semester.

O/O 2: Clean and safe environment
Provide a clean and safe environment

Related Measures

M 2: Survey
Survey
Source of Evidence: Administrative measure - other
Target: Achieve customer service rating of satisfactory or better.

O/O 3: Facility and service needs
Address facility and service needs of departments occupying the University Center.

Related Measures

M 3: Timeliness of work order
Timeliness of work order submission
Source of Evidence: Administrative measure - other
Target: Work orders submitted within 1 day of request.