Student Affairs and Enrollment Management Departments

Division of Student Affairs

Counseling Services
Counseling Services offers problem assessment, short-term personal (mental health) counseling, career testing and counseling to currently-enrolled UNO students. These services are focused on the resolution of students’ current personal concerns and problems which might interfere with academic functioning. Counseling Services also provides consultation services for UNO faculty and staff with concerns about students, and psychoeducational outreach and workshops to the UNO community.

Career Services
Career Services provides a range of services for currently-enrolled UNO students or recent alumni to assist them with identifying, clarifying and pursuing their career goals. Services include résumé and cover letter writing and review, mock interviewing, professional skills development, networking opportunities, on-campus recruiting events, career fairs, and the coordination of internships and experiential education opportunities.

Office of Enrollment Services

Office of Admissions
The Office of Admissions at UNO assists students apply to the University. The office has many admission counselors on staff to help every type and category of student. Prospective students will have access to admission requirements, online application, UNO Live Chat assistance, residency information, scholarship information, and take a look "Behind the Scenes." Also, prospective students can explore majors available at UNO.

Office of Student Financial Aid & Scholarship
The mission of the Office of Student Financial Aid & Scholarships is to provide quality service, maintain compliance of federal, state, system and institutional regulations, rules, policies and laws. To offer maximum opportunities of financial assistance to eligible students in combination with resources expected from the student and parent and other sources, which will provide financial assistance to help eligible students fund their educational expenses to complete their degree.

First Year Advising
In alliance with the mission and strategic plan of The University of New Orleans and the Office of Enrollment Services, First Year Advising (FYA) is dedicated to fostering the academic growth and development of first year students. Operating from a student centered approach and a collaborative effort, FYA provides sound academic advising, models best practices, mentors incoming freshmen and welcomes new students into the UNO community.
**Learning Resource Center**
The Learning Resource Center at UNO provides information on how to get FREE tutoring for a variety of subjects. We offer review sessions for historically difficult courses, writing assistance, math tutoring in both a group setting or individualized programs, and a computer lab with 23 workstations that can be scheduled for special class sessions.

**Parking and Traffic Appeals**
Parking and Traffic Regulations, established by the University Police department, provides fair and orderly parking and traffic flow for all faculty, staff, students and visitors to the University. Students who feel that a ticket was issued in error, or the circumstances warrants consideration, you may submit an appeal.

**Student Accountability and Advocacy**
Student Accountability and Advocacy aims to educate and promote the policies of Student Code of Conduct, Academic Dishonesty, the UNO Student Handbook and other University policies. The office helps students who feel that a University policy and/or their rights have been violated. Through Student Assistance, the office attempts to improve students’ self advocacy skills and conflict resolutions skills.

**Student Health Services**
Student Health Services is committed to providing the highest quality health care to the UNO community. Health Services offers evaluation and treatment of illness and injury, as well as educational programming for health promotion and illness prevention. Primary care is provided to students, on an appointment, and walk-in basis. A health insurance plan is also available.

**Student Housing**
At the University of New Orleans, you will have the opportunity to form friendships and relationships with people from diverse backgrounds that can benefit you and your career long after you leave the University. With these new friends, you can enjoy campus life and the charms of the city of New Orleans. Our mission is to provide our resident students with the highest quality living and learning environment at a reasonable cost.

**First Year Experience**
The staff at First Year Experience (FYE) help first year students at UNO transition into college life. The office strives to make students’ transition as easy as possible by providing student success coaching, programs, StrengthsQuest assessments, and other resources for students. Students are always encouraged to ask questions and students you in the right direction.

**New Student Orientation**
New Student Orientation (NSO) is designed to assist students with the transition to UNO academic and student life. Our orientation programs feature small group discussions directed by current UNO students to introduce university resources, campus facilities, student services, social and recreational activities, and answer any questions students may have concerning UNO or the college experience. It is a chance to positively make new friends and begin an academic life.

**Privateer Enrollment Center**
The Privateer Enrollment Center (PEC) can assist students with academic advising, investigate financial aid, enrollment, registering for classes, paying fee bills, obtaining parking decals, as well as, answering questions. The Privateer Enrollment Center is located on the first floor of the Earl K. Long Library and houses all components of the Office of Enrollment Services, including First Year Advising (FYA).

**Student Support Services**
The purpose of Student Support Services is to ensure that participants in the program have a realistic chance to persist in school and graduate from the University of New Orleans. To accomplish these objectives, Student Support Services provides services to enhance students’ academic success, personal skills, and social skills. Providing services in these areas corresponds to the University’s mission to support students’ intellectual development, personal growth, and community advancement.

**Testing Services**
Presently, services performed by Testing Services are related to the administration, scanning, scoring and interpretation of tests; evaluations of instruction; academic support services for instruction; data input for research; scannable document preparation; and administrative data input and analysis.
Student Involvement & Leadership (SIL)

The Office of Student Involvement and Leadership (SIL) is committed to providing opportunities through which students may become meaningfully involved in campus life. Our programs support the enhancement of learning, educational growth and holistic development of students. The areas that fall within the purview of SIL include: Community Service Opportunities, Greek Life, Leadership Initiatives, Registered Student Organizations, Student Activities Council, and Student Government.