Mission / Purpose

The University Registrar’s Office is the academic hub of the UNO campus community. We pride ourselves in our ability to address the academic inquiries presented to us daily on a myriad of issues and assist individuals with questions they may have related to matters of academic importance. Among the areas of service we provide are transcripts, letters of certification/verification, graduation clearance, diploma printing, course offerings and scheduling, grading, re-enrollment to the University, appeals, academic changes, The University Catalog, FERPA, general and academic University governance, Veteran's Education Benefits, and general academic information. The Office of the Registrar is committed to fulfilling our role in the educational mission of The University of New Orleans by providing effective and efficient academic support and assistance to the students, faculty, staff, and alumni of the University. Our mission is accomplished by:

- Providing quality and professional service to those within and outside the University with accuracy and reliability.
- Ensuring students receive respectful and equitable assistance in helping them solve their academic questions and problems.
- Establishing trust among our team members and those we serve by demonstrating competence and consistency.
- Preserving the integrity and privacy of students' academic records and executing the provisions of the Family Educational Rights and Privacy Act.
- Supplying support and service for the successful functioning of University governance on campus.
- Improving our services by promoting innovation among our staff and integrating the latest technologies available in the field.
- Valuing a richly diverse campus community and respect for individuals regardless of age, class, ethnicity, gender, race, religion, sexual orientation, and mental and physical capabilities.

Other Outcomes/Objectives, with Any Associations and Related Measures, Targets, Findings, and Action Plans

O/O 1: Registration and scheduling process

Administer an efficient registration and scheduling process to deliver the College's curriculum in accordance with its policies and regulations.

O/O 2: Guidance and support to students

Provide timely, precise guidance and support to students as they work toward degree completion, as well as faculty and staff involved in the evaluation of satisfactory academic progress toward degree completion.

O/O 3: Accurate personal, academic, and enrollment records

Ensure the University maintains accurate personal, academic, and enrollment records for its entire student population, past and present, and provide access to data derived from these records only when appropriate.

O/O 4: Philosophy of proactive leadership, collaboration and continual assessment

Demonstrate a philosophy of proactive leadership, collaboration and continual assessment that improves outcomes within the office and throughout the University.