Mission / Purpose

In alliance with the mission and strategic plan of the University of New Orleans and the Division of Student Affairs, the mission of UNO Counseling Services is to assist UNO students with their personal development through problem assessment, short-term personal counseling, career testing and counseling and psycho-educational outreach. Counseling Services assists students in a professional, unbiased, objective manner to promote personal growth, self-awareness, self-management, self-confidence and the development of interpersonal skills. Counseling Services also provides mental health-related consultation services for UNO faculty and staff, and specialized professional training for graduate students in counseling and other behavioral health fields of study, and maintains collaborative relationships with local and regional programs supporting the mission of the university for community growth.

Student Learning Outcomes/Objectives, with Any Associations and Related Measures, Targets, Findings, and Action Plans

SLO 4: Self-Knowledge
Development of greater personal insight and skills related to SELF-KNOWLEDGE to foster self-efficacy and resolution of personal problems and concerns.

Connected Documents
- Counseling Services Client Feedback Survey
- Counseling Services Feedback Survey Item II responses
- Counseling Services Outreach Feedback Data
- Counseling Services Outreach Feedback Survey

SLO 5: Wellness
Development of skills to foster wellness.

Connected Documents
- Counseling Services Client Feedback Survey
- Counseling Services Feedback Survey Item II responses
- Counseling Services Outreach Feedback Data
- Counseling Services Outreach Feedback Survey

SLO 6: Ethics and values
Development of an understanding of ETHICS AND VALUES incorporated into clinical training of graduate interns.

Connected Document
- Counseling Services Graduate Student Evaluation (of Placement Site)

Other Outcomes/Objectives, with Any Associations and Related Measures, Targets, Findings, and Action Plans

O/O 1: Increase student awareness
Increase student awareness of services offered through Counseling Services.

O/O 2: Increase faculty/staff awareness
Increase faculty/staff awareness of services offered through Counseling Services including consultation.

O/O 3: Marketing of services
Increase “marketing” of services offered by Counseling Services.