Mission / Purpose

The UNO Department of Student Housing is operated as an auxiliary service by the University of New Orleans for the convenience of the student body. The Department of Student Housing’s mission is to provide our resident students with the highest quality living and learning environment at a reasonable cost. "Dedicated to a quality living and learning home..." The UNO Department of Student Housing is comprised of two major components, Pontchartrain Hall and Lafitte Village. Pontchartrain Hall is our traditional dorm suite style facility and Lafitte Village is our married and family housing facility.

Other Outcomes/Objectives, with Any Associations and Related Measures, Targets, Findings, and Action Plans

O/O 1: Resident requests and complaints addressed in a timely fashion
The UNO Student Housing department will assist in the recruitment and retention efforts by ensuring all student resident requests and complaints be addressed in a timely fashion.

O/O 2: Student resident participation
Increase student resident participation in resident assistant programs.

O/O 3: Revenue from conference housing sources.
Increase revenue from conference housing sources.

O/O 4: Enhance resident's experience
Develop new services to enhance the resident's experience in the residence facility.