Mission / Purpose

The mission of the University of New Orleans Training, Resource and Assistive-technology Center (TRAC) is to develop the potential of its clients through training and education, especially through the provision of technology-intensive services. TRAC is divided into two units. Rehabilitation Service Unit: For persons with disabilities, this mission is achieved through vocational evaluation, computer and assistive-technology assessments, rehabilitation programs featuring technology-intensive job-training, and self-employment. For educators and businesses, TRAC fulfills its mission and by serving as an informational resource on issues and accommodations related to disability through a variety of programs, such as professional workshops and services. Public Service Training Unit: For public agencies, TRAC fulfills its mission by providing leading-edge, on-site technology training throughout the state.

Student Learning Outcomes/Objectives, with Any Associations and Related Measures, Targets, Findings, and Action Plans

SLO 6: Screen software
(for the blind) computer skills with the use of screen software (JAWS)

SLO 7: Self-Employment Training
Self-Employment Training

SLO 8: DOTD employee training
DOTD employee training

Other Outcomes/Objectives, with Any Associations and Related Measures, Targets, Findings, and Action Plans

O/O 1: Leading-edge services
TRAC seeks to continue providing leading-edge services to clients with disabilities in the area of assistive technology.

O/O 2: Maintain and expand
TRAC to maintain and expand ExcEL self-employment training program to include Customer Service and Business Technology workshops

O/O 3: Services to other agencies
Provide services to other agencies, companies, etc Obtain Course Choice approval to provide course for La. DOE to VI students Offer customer service training for Dept. Health and Hospitals (DH&H)

O/O 4: Marketing
Marketing

O/O 5: Service Contracts