The University of New Orleans currently has campus police, safety officers, and capacity for video surveillance for more than 250 cameras. A key part of the updates for campus police has been the creation of a facility on campus where they can stay in place in the event of an evacuation. The resources for campus safety and security have become more centralized over time and the University is in the process of consolidating safety resources to improve efficiency and effectiveness of operations. Four emergency call buttons exist in the main quad area of the campus and they are routinely checked for working order. The University also maintains a large siren on the roof of the Library building which is used for campus emergencies, such as tornado warnings or active shooters.

Master planning meetings with campus officials and faculty, staff, and students suggest that the campus could improve safety by better designing streets and enhancing lighting. The image below of the new entrance sign at the North parking lot is, for example, placed in the blind sight of exiting traffic, causing students to have to pull into oncoming traffic to see if it is safe to exit. Instances such as these are readily avoided if a landscape architect is consulted during the design phase of any campus site project. The second primary concern, lighting, as illustrated by the existing campus light plan, shows a need for more pedestrian scale lighting throughout the campus. Dark areas suggest places where there is little or no exterior lighting. Places illuminated by a single circle suggest the availability of area lights. The brighter areas reflect places with plenty of available pedestrian lights. Area lights are effective at illuminating vast areas of treeless, undeveloped environments, such as parking lots and intramural fields. However, area lights are blocked by tree canopies and other obstacles, such as buildings, from successfully illuminating the campus, calling for a need to bring the lighting down to the user. Additionally, the intramural fields would benefit from better area lighting. Given the hot and humid temperatures in New Orleans, the best time to play is often at night. The current master plan recommends that a professional lighting designer be consulted to run calculations and develop a phasing plan for improving campus lighting as part of the proposed circulation plan.
HVAC equipment at the University of New Orleans

The University of New Orleans has three major Heating, Ventilating, and Air Conditioning utilities plants on the main campus and one on the east campus. In addition to the “plants” several buildings have their own small hot water heating boilers and or water chillers. Much of the equipment has been replaced as a direct or indirect result of Hurricane Katrina (8-29-2005). In some cases such as the north chilled water plant and the north boiler plant, new equipment was added to better serve the needs of the main campus. Boilers and cooling towers were replaced at the east campus due to aged and inoperative equipment (dead before Katrina).

Main Plant:
Chilled Water 5,450 tons (Tons at 12,000 BTU/hr)
Heating hot water 800 BHP (Boiler Horsepower at 33,475 BTU/HP)

Chillers:
#1 For reasons unknown, there isn’t a chiller 1.
#2 Installed in 1999, currently inoperative, attempted repairs by McQuay factory technicians have not provided a reliable chiller.
#3 Installed in 1999, currently only 50% capacity operative. As noted above, attempted repairs by McQuay factory technicians have not provided a reliable chiller.
#4 Installed in 2004, currently inoperative due to electrical issues. This issue surfaced after an electrical vault in the CUP was replaced. My information is that a “coordination” study of the electrical power feeding this chiller needs to be made to determine what adjustments need to be made to the electrical breakers.
#5 Installed in 2012, this machine is housed in its own enclosure and represents the newest technology in chilled water equipment.
#6 Installed in 1999 and re-built in 2010.

Chiller comment: with only 1,150 tons of cooling available, the main plant is operating at less than 25% capacity. This will be barely adequate for the winter months, but not even close to the 4,000+ tons required in the summer. Equipment in this plant experience shortened service lives due to their environment.

Boilers:
#1 Installed in 2004 - Inoperative due to water leak internal to boiler.
#2 Installed in 2009 - Operative but overdue for annual service.

Boiler comment. Even though the boilers are equipped with an enclosure over the controls and fan section, the unconditioned air in that enclosure causes moisture problems. Corrosion prevents mechanical linkages from operating smoothly, and condensation forming on the inside drips into the control devices.

Water Softeners: operating manually, require service.
Air Compressors: quarterly service complete, operating normally.

Cooling Towers: 6,000 ton capacity - Operating, missing several diffuser panels and overdue for annual cleaning.
North Boiler Plant:
- 800 BHP
  - Boiler 1 inoperative. We are pursuing a R.O. for repairs.
  - Boiler 2 operating normally
  - Water Softener: Needs factory service, using too much salt.

North Chilled Water Plant
- 2,000 tons
  - Chiller 1, installed ~ 2009, operating normally
  - Chiller 2, installed 2009, operating normally

Pontchartrain Hall Boilers
- 200 BHP
  - Boiler #1 operating normally
  - Boiler #2 inoperative, needs factory service.
  - Water Softener inoperative.

East Campus Plant
- 1,800 Tons
  - 400 BHP
    - Chiller 1 installed 1999, operating normally
    - Chiller 2 installed 1999, operating normally
    - Boiler 1 installed 2009, operating normally
    - Boiler 2 installed 2009, operating normally
    - Boiler 3 installed 2009, operating normally
    - Boiler 4 installed 2009, operating normally
    - Cooling Tower installed 2010 - Operative
    - Water Softeners Need factory service.

Lafitte Village
- Chiller 2 (air cooled) installed 2011, operating normally
  - Chiller 1 (air cooled) installed 2011, operating normally

The Commons
- Chiller 1 air cooled chiller, installed 2010, operating normally

The Cove
- Chiller 1 air cooled chiller, installed 2010, operating normally
  - Boiler 1 installed 2008, operating normally

HRT/Fine Arts
- Boiler 1 installed 2009 - operating normally

Performing Arts
- Boiler 1 installed 2008, operating normally
  - Boiler 2 installed 2008, operating normally

Human Resource Center
- Boiler 1 installed 2008, operating normally
  - Boiler 2 installed 2008, operating normally

The Athletic Center
- Chiller 1 air cooled chiller, installed 2010, operating normally
  - Boiler 1 installed 2009 - operating normally

Facility/Energy Management System
The University contracted with Johnson Controls to install a Facility management system in the early eighties. This system was upgraded to the then standard “Metasys” system around 1993. The upgraded system provided many opportunities for expansion and energy management but, was proprietary to Johnson Controls. Consequently, the majority of the building controls were retrofitted to Johnson Controls which effectively excluded all but JC from mechanical retrofits and expansion.

In 2010, the controls section of Central Plant began replacing the proprietary Metasys controls with an open protocol system. This installation is projected to be completed by 2015 using in house personnel and purchasing equipment as the budget allows.

The Physical Plant has completed the conversion of the central plants on the main campus as well as about a third of the campus buildings. Open protocol has enabled the University to open their renovation projects to other controls systems vendors who use BACnet, which is the open protocol system developed by ASHRAE.
Technology

For decades, the University of New Orleans has provided comprehensive Technology services to students, faculty, and staff through a robust and reliable technology infrastructure for all the University’s mission-critical computing systems and services. This includes reliable on- and off-campus networks, university-class computational resources for campus researchers, wireless networks, technology training, desktop support, academic-administrative software support, computing lab facilities, library and tutoring services, and overall reliable state-of-the-art computing technologies which enhance student learning. As the demand for technology and ubiquitous access has grown, the University has adapted its technology infrastructure accordingly. The University’s major academic technology resources and programs are outlined below.

University of New Orleans Technology Structure and Resources

University Computing and Communications (UCC) is the University of New Orleans department responsible for information technology resources. UCC is a comprehensive Information Technology service organization that maintains and operates core Information Technology systems and services for the University providing support for Academic Computing, Administrative Computing, Servers and Networks, User Training and Support, and Telephony.

Computing Systems Accounts: Every student, faculty, and staff member receives accounts for the following computing systems: Email, Local Area Network (LAN), Moodle (UNO’s Learning Management System), SharePoint, and WebSTAR (for course registration, grades, etc.). All accounts share the same user id and password.

Learning Management System: UNO was an early adopter of the Blackboard LMS in 1999, and it remained UNO’s LMS until June of 2011 when it adopted Moodle as its current LMS. The University of New Orleans uses Moodlerooms’ Joule platform, a hosted, online learning solution based on an open-source Moodle core. Joule is an online learning platform that makes it easy to manage courses and deliver engaging content and activities to students, anytime, anywhere.

Email System: UNO maintains a central email system, which is available to all registered university users. Exchange is an email client/server system that offers advanced calendaring and email features, and collaboration tools. Email can be accessed locally through a client-mail program or anywhere through the Web. Recently, the University transitioned student email to use Microsoft Office 365 technology. UNO now offers every student 25GB email storage, a campus-wide integrated calendar, and a host of versatile collaboration tools to create and share documents with project teams, colleagues, and clubs across the Internet.

Helpdesk and Desktop Support: The University operates Help Desk and Desktop Support units that provide hardware and software services for the UNO community. These units provide the University with a helpful, single point of service for computing account services, peripherals, desktop and mobile devices software and hardware, and support for UNO’s main computing systems. The Help Desk and Desktop Support units are staffed by full-time staff members and student workers during normal business hours and weekends. The staff maintains an informational Website containing frequently asked questions, user guides for many online services, and online utilities for email and password maintenance, as well as pointers to general university information, policies, and procedures. Services can be requested by telephone e-mail, or in person.

WebSTAR (Web Student Admission and Registration) portal: WebSTAR is a single sign-on location, which provides students access to the University’s most important Web-based services and information. The portal provides students with access to key services that include course registration, scheduling, grades, transcripts, fees, financial aid, parking services, and personal information. WebSTAR Mobile provides the same services as the Web portal as well as access to campus map, emergency notifications, course catalog, news, and other services.

Campus Network: UNOnet provides wired, wireless, and remote network access to the main campus as well as to the Jefferson and East campuses. The network consists of a 10 Gigabit Ethernet core interconnecting all buildings on the main campus via a fiber-optic gigabit backbone. Approximately 5000 individual network connections are serviced on the main campus at data rates of 100 or 1000 Mb/sec. Wireless connectivity is available throughout all major areas on campus.

Research Computing: The University is a member of the Louisiana Optical Network Initiative (LONI) and an Affiliate Member of UCAID (Internet 2). LONI is a state-of-the-art, fiber optics network that runs throughout Louisiana, and connects Louisiana and Mississippi research universities to one another as well as to the National LambdaRail and Internet2. Through LONI, researchers have access to some of the most powerful supercomputing resources available to any academic community with over 85 teraflops of computational capacity from systems based at Louisiana universities, 5.6 teraflops of which is directly provided by a 128 node Dell Linux cluster supercomputer located at UNO Lakefront campus. In addition, LONI provides access to the TeraGrid community, the world’s largest, most comprehensive distributed cyber infrastructure for open scientific research. Through our association with LONI, UNOnet currently has access to the following Internet services: Commodity Internet (11) at 90 Mb/sec, Internet2 (12) at 1 Gigabit/sec, 5
and National Lambda Rail at 10 Gigabit/sec (for Supercomputer clustering and Grid based computing support).

SharePoint: UNO’s intranet is based on SharePoint. An intranet provides increased security by requiring authenticated logon to gain access. In addition to being an intranet portal, SharePoint is a content management system and a document management system. SharePoint hosts a variety of collaborative tools including shared documents, blogs, wikis, and routing forms. The campus intranet has been logically divided into two portals: an administrative portal for faculty and staff and a collaborative portal for student-oriented sites.

ResNet: is a free high-speed Internet wired and wireless service provided to all students living in Lafitte Village and Pontchartrain Hall North and South.

Student Computing Labs: The technology fee provides UNO students with two types of computing facilities: Open Tech Fee labs and Departmental Labs. Open Tech Fee labs are general use facilities located throughout campus and available to any enrolled UNO student on first-come, first-served basis. Student lab assistants are on duty to help users with system related problems. Departmental labs are facilities available to address special computing needs of specific majors and used by specific departments or courses.

LabStats: LabStats is a system that monitors computer availability in all tech-fee (student open) labs and several departmental labs on campus. With this system students can use a computer browser or mobile device to view real-time computer availability as well as a map of computers labs and locations.

Departmental Resources: Individual colleges and departments maintain technical resources that serve their students. Each department approaches the special computing needs of its majors and graduate students differently, and available equipment and software varies considerably according to those needs and the financial resources of the department.

Earl K. Long Library: As a major center of academic support outside of the classroom, UNO’s Earl K. Long Library provides both access to and instruction and training in the use of information and communication technologies to support student learning. The Library is responsible for the administration and supervision of several high-traffic technology spaces central to student learning. Technology resources in the Library include over 100 desktop PCs in the Library’s Learning Commons and on the 2nd & 3rd floors of the Library; networked printers (color & monochrome); one planetary and two flatbed scanners for student use; five group study rooms for student collaborative work equipped with computers; and two library instruction classrooms, one with 16 computers and one with 32 laptops. Each classroom has a PC for instructor use and projection equipment to allow for hands-on learning. Additionally, the Library provides 19 laptops and three netbooks for student checkout. Before coming to the Library, students can check on the Learning Commons page to find out how many computers are available for use. Wireless Internet access is available to all enrolled students throughout the Library building and outside. Plans are underway to develop a Digital Media Lab on the 2nd floor to provide a space where students and faculty can learn about new technologies and create and collaborate on new digital products and presentations.

Smart Classrooms: There are 5 rooms that are considered media rooms and are managed by Instructional Media Services, 4 on campus and 1 in the Jeff Center. Compressed video courses are offered in 3 classrooms and there are 26 classrooms that use Smart classroom technology as a feature. Compressed video services include distance learning tele-course production, studio and field-based recording, 2D/3D computer graphics and media classroom support.

The current master plan recommends that the University conduct a study on the efficacy of consolidating technology infrastructure, phasing out of university owned-student lab computers, and investing in a more robust, higher-capacity and faster system capable of recruiting researchers and students.
Campus Identity and Brand Framework

The Office of Communications, Public Relations and Marketing will develop and maintain identity standards for the University. This includes, but is not limited to, advertising, strategic logo usage and public events. The OCPRM will also ensure adequate media attention for the University as world-class research institution with excellent academic programs and a thriving student population. The OCPRM will also maintain/control internal and external communications, including the University website, social media outlets and emergency alerts.

The University's most frequently accessed physical presence and front door to recruitment and retention is the University web site at www.uno.edu. Recently, OCPRM overhauled all University web sites, creating a consistently legible and attractive medium by which to “get to know UNO.”

The University logos and Privateer brand need to better crossover from electronic, print media, and clothing to permeate the campus and the greater New Orleans region for an effective branding plan to be successful. Street signs, banners, and signage also need to carry the logo consistently to ensure the University’s place as the University of New Orleans.

Goal Six: Broaden UNO’s image as a premier university at the regional, national and international level while expanding our connection to the community.

1. Strengthen UNO’s commitment to civic engagement
2. Increase pride, engagement, and sense of community amongst UNO stakeholders
3. Promote UNO as a community asset
4. Build a culture of philanthropy throughout the UNO community
5. Advance UNO’s reputation through initiatives that promote the mission of UNO
Department of Anthropology

The Department of Anthropology at UNO is recognized as one of the leading centers for urban anthropology in the South and serves as a significant cultural resource for New Orleans and the surrounding region. Learn more about our academic emphasis, opportunities, and faculty.

Major in Anthropology

Anthropology is the study of human culture, society, and history. Why would you major in anything else? Learn more about how a degree in anthropology can benefit you and your career.

About Anthropology

Participate, Observe, Transform

The Department of Anthropology is recognized as one of the leading centers for urban anthropology in the South and serves as a significant cultural resource for New Orleans and the surrounding region. An anthropology degree at UNO is organized around applied urban anthropology and emphasizes the importance of understanding global and local perspectives on culture and society.

World-class Faculty

The UNO anthropology faculty are all active scholars who have engaged in research around the world - South America, the Caribbean, Europe, Australia, North America - and who are also engaged in research and writing about New Orleans.

Join our Discussion Group

Information about curriculum, internships, job opportunities, etc. for our Anthropology students.

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Privateer athletics are essential to reinforcing a well-known campus identity and brand. The University of New Orleans is a member of NCAA Division I and the Southland Conference. The Department of Intercollegiate Athletics sponsors 14 intercollegiate sports including seven men’s sports: basketball, baseball, golf, tennis, cross country, indoor track & field, outdoor track & field; and seven women’s sports: basketball, volleyball, sand volleyball, tennis, cross country, indoor track & field, outdoor track & field.

The Department of Intercollegiate Athletics is committed to supporting the mission of the University by providing a well-respected and successful athletics program which serves as a foremost external marketing and branding asset for the university. Furthermore, Division I Athletics is a vehicle by which the university can foster institutional pride from alumni, students, faculty and friends. Additionally, Privateers Athletics provides a Goodwill conduit between the University and the city of New Orleans.

As the renaissance of the Privateers Athletics program continues, facilities enhancements and expansion are leading priorities. We have an expectation for athletics facilities, which service our Division I intercollegiate athletics program, to provide our student-athletes with the resources necessary to train and compete at a championship level. This will further support one of our core operating principles which promotes the student-athlete experience while fostering the holistic development of each individual in our program.

Athletics facilities enhancements and expansion will be achieved in phases. A recommendation of the 2020 Campus Master Plan is the branding of the “East Campus” to something more representative of the University. This branding transformation may be accomplished with an internal designation (i.e. Privateers Athletics Complex) or as a development initiative to secure private funding for the naming rights to the area. Specific enhancements and additions to our athletics facilities are included in a three (3) phase plan. The enhancements and expansion will be primarily funded with private and corporate funding which will be secured through external development efforts in close collaboration with the Office of University Advancement.
Phase I:

Track & Field Practice Facility – Scope: construction of new field events practice facility located on the north side of Lakefront Arena & Maestri Field at First NBC Ballpark. Project includes construction of hammer/shot put/javelin area, concrete runways and landing pits for long jump and pole vault. Targeted completion: Spring 2014

Sand Volleyball Complex – Scope: construction of sand volleyball complex on main campus adjacent to the Human Performance Center. Project includes construction of three (3) AVCA competition regulation courts for use by campus community and intercollegiate sand volleyball program, bleacher seating for spectators. Targeted Completion: Fall 2014

Center for Student-Athlete Academic Enrichment – Scope: renovation and expansion of existing academic support center/computer lab which is located in The Athletic Center. Project includes removal of existing walls and doors and construction of new walls, addition of new doors and an office with windows and door access facing the center; addition of a group study room, career resource center; replacement and upgrade of existing computers. Targeted completion: Summer 2015

Phase II:
Privateer’s Center for Strength & Conditioning – Scope: renovation of existing space on the upper east balcony of the Human Performance Center. Project includes replacement of flooring and doors, construction of privacy/security wall and office for head coach and addition of new weight training and conditioning equipment. Targeted completion: Spring 2015

Lakefront Arena – Scope: renovation, replacement and enhancement of athletics facilities within UNO Lakefront Arena. Project includes renovation of team locker rooms and strength & conditioning facility; resurfacing and refinishing of main arena basketball court and auxiliary gym courts; relocation and renovation of office space for women’s basketball; renovation/upgrade of sports medicine facility; addition of new fan experience technology including scorer’s table LED signage, main arena video boards, main arena portal LED signage. Targeted completion: Fall 2016

Phase III
Tennis Center – Scope: construction of new clubhouse; repair/replacement of court lights and lighting system; resurfacing of hard courts and clay courts; construction of facility for indoor courts; resurfacing of parking lot. Targeted completion: Spring 2017
Vision for University of New Orleans

The University of New Orleans Main Campus and East Campus will incorporate several desirable changes during the build-out of the master plan. A central tenet of any planning process is the need to articulate a clear set of planning goals and principles that form a vision for the future.

Several of the design criteria articulated in the original planning for the main campus remain relevant today: improve internal views and outdoor campus environments by successfully delineating campus quads, courtyards, and open spaces with buildings, protect users from the elements, and retain the campus core for pedestrians.

Through the various meetings and discussions about master planning at the University, a more definitive list of goal and principles has emerged. While, over time, the details of this plan will evolve, these concepts should remain clear and consistent as the campus grown to realize the vision of being a "student-centered, urban research university" and the "heartbeat of the Crescent City."

- Enhance the Campus Learning Environment
  - Create Supportive student neighborhoods
  - Improve campus pedestrian promenades
  - Improve campus entry and image
  - Identify special landmark buildings and sites
  - Implement comprehensive environmentally sustainable development and operations strategies
The University of New Orleans benefits from a central, landmark building that formally and functionally serves as the core of campus. The Earl K. Long Memorial Library has long served as the geographic and academic core of campus. Future campus development should reinforce this central core.

Adjacent to the Library are idyllic campus open spaces that currently reinforce the core of the campus community. The library mall and student park should be reinforced as activity hubs of student life as the campus develops.

Only one campus building references the southern colonnade style of architecture recommended by the original architects for the campus. The Liberal Arts building is one of the most unique institutional buildings in the region with its covered external corridors providing an vantage point to view campus life.

The Alumni Center Smoke Stack is the only architectural element remaining on campus that suggests the origins of the campus.

The University Center and entry plaza are a focus of campus life and have been so for decades, future planning and development should reinforce and improve these connections for a vibrant student community.
The 2020 campus master plan recommendations for University landmark buildings and significant sites serve to protect and enhance key resources. The E.K. Long Library building is enhanced with a new front terrace, the removal of the existing barriers separating it from the library mall, and improved pedestrian access from all points of campus. A new promenade, anchored by the Library building on the west and the University Center on the east, will reinforce the role of both of these landmark buildings in everyday student life. The promenade also enhances the existing student park. By removing the existing berm and opening the park pavilion to the whole area, student’s enjoyment of improvisational and planned performances will become more of a daily occurrence, successfully activating a seldom used campus resource. The University Center, similarly, is given a better opportunity to activate its front door with a large plaza to host events, student orientations, and graduation ceremonies. The alumni center's smokestack, celebrating the historic legacy of the campus, is enhanced by providing ample green space—an alumni lawn adjacent to the existing plaza—to support gatherings. Already a memorable facility, the Liberal Arts building will benefit from the recommended building renewal, along with the adjacent Friendship Circle, needing to be restored with several trees lost from hurricanes.
Landmark Buildings and Significant Sites
Supporting the academic mission of the University is the primary purpose of the master plan. Providing an environment that supports opportunities to learn in the classroom and laboratory, as well as in the spaces between academic destination, for both commuting and residential students is essential. Supporting faculty and providing opportunities for their interaction with students and with each other is also key.

The current master plan does not project that academic facilities will be added to the University within the next 5 years and has adequate sites to facilitate growth within the next 20 years. These sites within the academic core should be built on the edge of primary open spaces to enhance campus quads and promenades.

Although this campus master plan recommends a thorough survey of campus facilities and utilities prior to further investment in renewing campus facilities, building age, see figure, can be used as a proxy to guide enhancement priorities by 2020. By 2020 several campus academic buildings will be 50 years old or more and in need of renewal. The Liberal Arts building (1960) has no recent record of when it was last conditioned and renewed. The Science building (1960) is scheduled for major renovations. The Central Utility Plan (1961) has multiple projects online but would benefit from a roof to protect expensive infrastructure from the elements as well as current technology. The Earl K Long Library (1964) has been subject to major renovations following Hurricane Katrina but still needs a new roof as well as the completion of the 4th floor. The Administration building (1966) and Milneburg Hall (1967) are overdue for reconditioning as well as aesthetic enhancements. The University Center (1967) is fully renovated following Hurricane Katrina. Human Performance Center (1968) has had multiple renovations recently with air handling but would benefit from a thoughtful renewal of how to best use the facility to support students. Bienville Hall (1969) is scheduled for demolition following severe damages due to Hurricane Katrina. The Commons (1969) has been updated by the College of Engineering but would benefit from a renewal. The bus terminal (1970) would be enhanced with a monitor to track bus routes and expected arrival and departures times. Facility Services (1970) is oddly placed along an important axis, adjacent to the cove, and is suffering from multiple structural problems. The University should consider demolishing the building and using the site for a facility better suited for the adjacent high student traffic area. The Athletic Center (1970) on East Campus is overdue for a renovation.